



July 2012

Mr. Thomas Patton
B.W. Hovermill Co., Inc.
6615 Tributary St. Suite C
Baltimore, MD 21224

Luke,

I would like to take a few minutes to let you know that we are very pleased with the quality of service B.W. Hovermill Co., Inc. provides. We sincerely appreciate the responsiveness, professionalism and the way you conduct business. As you know, in the construction industry, you are only as good as your last project and after every project we complete together, I am more than satisfied with B.W. Hovermill, you guys are by far our favorite flooring contractor. We have and will continue to recommend B.W. Hovermill Co., Inc. to others because of our satisfaction with your service. We look forward to doing business with you for many more years to come.

Sincerely,

A handwritten signature in blue ink, which appears to read "Duffy Mellor", is written over a blue oval scribble.

Duffy Mellor,
Sr. Project Manager
Crisak, Inc.

General Contractor

37174 Devon Wick Lane ▼ Purcellville, VA 20132 ▼ 540-751-0606 ▼ FAX: 540-751-0607